



# CERTIFICATE 2019

## Objective

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[RESSOURCES](#) is the federation of social economy enterprises active in **waste reduction** through the **recovery, reuse and valorisation** of resources in a **circular economy**.

The Solid'R label is an ethical label for companies within the **social economy sector** active in the recycling, collection and sale of **second hand textiles and goods**. The label was created to differentiate from private players in the reuse and recycling market. RESSOURCES launched the Solid'R label for organisations that voluntarily respect certain ethical and solidarity principles and are audited annually. In 2018, Solid'R has been launched on **European level** in order to promote these solidarity principles and to apply the social economic criteria.

## De Bouche à Oreille (DBAO)

De Bouche à Oreille develops various activities - of which 3R covers the second hand activities. The organisation aims to close the social gap, to increase citizen participation and to increase regional development. In addition to sustainable consumption and social economy, the organisation pays a great deal of attention to protecting the environment, education and health care.



## Scope

Practical information regarding audit:

- Type:
  - ☐ On Site
  - ☒ Remote
- Date: December 2019

Criteria(*)	CONTROL
1. Social purpose	✓
2. Autonomous management	✓
3. Sustainable development	✓
4. Organisation's interest versus general interest	✓
5. Non discrimination	✓
6. Democratic control	✓
7. Solidarity & responsibility	✓
8. Transparency & communication	✓
9. Integrity & moral	✓
<b>General remarks</b> DBAO strongly believes in <b>synergy</b> and therefore unites various activities, people and organisations to join forces. In 2018 - in collaboration with the federation of social economy - a tool is developed to measure the <b>social impact</b> of the second hand-activities of DBAO. The first results will be available in the course of 2020. The results might be an opportunity to <b>review the organisation's objectives</b> if/where necessary.	

All requested documents were delivered and questions were answered in full. Forum Ethibel declares that, for the year 2018, the **activities of De Bouche à Orielle are compliant** with SOLID'R Ethical Charter that is based on the **European criteria of social economy**.

Forum ETHIBEL asbl,

(\*) The criteria contain the following **underlying indicators**.

Criteria	Indicators
Social Purpose	<ul style="list-style-type: none"> <li>Return on capital is limited to a dividend of max 6 %.</li> <li>In case of cessation, the net assets are transferred to a social economy company.</li> </ul>
Autonomous management	<ul style="list-style-type: none"> <li>The majority of the shares or votes at the general meeting cannot be held by one or more public or capital-intensive private sector partners.</li> </ul>
Sustainable development	<ul style="list-style-type: none"> <li>No remuneration greater than 5 times the lowest salary of the structure.</li> <li>By allocating of surpluses, priority is given to the reserve, investments for maintenance of the production tool and improvement of working conditions.</li> </ul>
Own interest versus general interest	<ul style="list-style-type: none"> <li>Respect for social, tax and environmental legislation.</li> </ul>
Non discrimination	<ul style="list-style-type: none"> <li>No restrictions may be applied to the admission of a partner or staff member for political, philosophical or religious reasons.</li> </ul>
Democratic control	<ul style="list-style-type: none"> <li>General assembly decision making process based on "one member = one vote".</li> <li>The workers are represented and invited at the general assembly.</li> <li>Workers have the opportunity to take training in their interest and that of their organisation.</li> <li>A democratic process is existing (information - debate - decision).</li> </ul>
Solidarity & responsibility	<ul style="list-style-type: none"> <li>Each member is obliged not to put in place any strategy likely to harm the activity of another member. He is obliged to consult with the other members concerned.</li> </ul>
Transparency & communication	<ul style="list-style-type: none"> <li>Presentation of the annual accounts including balance sheets and profit and loss accounts.</li> <li>Transparency concerning the quantity of resources implemented as well as their origin and their assignment.</li> </ul>
Integrity & moral	<ul style="list-style-type: none"> <li>Guard against fraud and malfeasance, and to make sure that the structure is honest.</li> </ul>

### **Notification** **Societal value**

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Based on the audit and the resulting certificate, RESSOURCES determines whether the Solid'R label could be assigned to the concerning organisation (or not).

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For 'old' member organisations, an on-site audit will be organised **every three years**. For the smallest organisations this is replaced by a skype call. This is important to discuss whether new developments or changes have taken place in terms of vision, strategy or long-term objectives.

By alternating on site audits and remote audits, a balance is respected between maintaining **in-depth views** about the organisations and pursuing **cost-efficiency**.

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## Fleur service social asbl

The mission of Fleur is to support people in precarious situations in (re)building their life. The organisation realizes this by providing services of housing, social services and socio-professional activities through the recollection, recovery and reuse of second hand goods. Given their small size and social embedding, the organization is easily accessible.



## Scope

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  - ☐ On Site
  - ☒ Remote
- Date: December 2019

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2. Autonomous management	✓
3. Sustainable development	✓
4. Organisation's interest versus general interest	✓
5. Non discrimination	✓
6. Democratic control	✓
7. Solidarity & responsibility	✓
8. Transparency & communication	✓
9. Integrity & moral	✓

**General remarks**  
The organization believes in a full approach on different area's in order to have a long-term and sustainable impact on vulnerable people's lives. Fleur has **two second-hand stores**: one for cloths (boutique) and one for furnitures, machines and other goods (dépôt). It is a small organisation and communication occurs mainly informally. To have a full and correct overview, it is encouraged to reach all the employees to fill out the **satisfaction survey** (anonymously). This way the employees' satisfaction and wellbeing can be monitored and – if needed – adjustments can be made.

All requested documents were delivered and questions were answered in full. Forum Ethibel declares that, for the year 2018, the **activities of Fleur service social asbl are compliant** with SOLID'R Ethical Charter that is based on the **European criteria of social economy**.

Forum ETHIBEL asbl,

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Solidarity & responsibility	<ul style="list-style-type: none"> <li>Each member is obliged not to put in place any strategy likely to harm the activity of another member. He is obliged to consult with the other members concerned.</li> </ul>
Transparency & communication	<ul style="list-style-type: none"> <li>Presentation of the annual accounts including balance sheets and profit and loss accounts.</li> <li>Transparency concerning the quantity of resources implemented as well as their origin and their assignment.</li> </ul>
Integrity & moral	<ul style="list-style-type: none"> <li>Guard against fraud and malfeasance, and to make sure that the structure is honest.</li> </ul>

## Notification

### Societal value

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### Procedure

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## Ressourcerie La Fol'Fouille (L'Eglantier)

L'Eglantier consists of three pillars with complementary activities: One is the provision of care for women - with or without children - in difficulty. The second pillar is 'Antenne', an organisation recognised as ambulatory care provider. The third pillar, Fol'Fouille, is an organisation in the social economy.



## Scope

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  - ☐ On Site
  - ☒ Remote
- Date: December 2019

Criteria(*)	CONTROL
1. Social purpose	✓
2. Autonomous management	✓
3. Sustainable development	✓
4. Organisation's interest versus general interest	✓
5. Non discrimination	✓
6. Democratic control	✓
7. Solidarity & responsibility	✓
8. Transparency & communication	✓
9. Integrity & moral	✓
<b>General remarks</b> 2018 was a festive year in which the 40th anniversary of the organisation was celebrated. Ressourcerie La Fol'Fouille takes care of women and children; of which the vast majority (84% in 2018) flees domestic violence. Providing safety and shelter is priority but having a long term vision in mind, facilitating employment or trainings - so that the women can gain their independence - is key.	

All requested documents were delivered and questions were answered in full. Forum Ethibel declares that, for the year 2018, the **activities of Ressourcerie La Fol'Fouille (L'Eglantier)** are **compliant** with SOLID'R Ethical Charter that is based on the **European criteria of social economy**.

Forum ETHIBEL asbl,



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Solidarity & responsibility	<ul style="list-style-type: none"> <li>Each member is obliged not to put in place any strategy likely to harm the activity of another member. He is obliged to consult with the other members concerned.</li> </ul>
Transparency & communication	<ul style="list-style-type: none"> <li>Presentation of the annual accounts including balance sheets and profit and loss accounts.</li> <li>Transparency concerning the quantity of resources implemented as well as their origin and their assignment.</li> </ul>
Integrity & moral	<ul style="list-style-type: none"> <li>Guard against fraud and malfeasance, and to make sure that the structure is honest.</li> </ul>

### **Notification** **Societal value**

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### **Procedure**

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## La Poudrière

La Poudrière is a community consisting of members with different origins, religious convictions, ages and social backgrounds. The organisation aims to create a new habitat for people who need material or moral support. It offers structure, stability and support so that the members find balance and can give new direction to their lives. The community has developed an economic activity in the recycling sector in order to support the maintenance of its living environment.

La Poudrière

Apprendre  
Ensemble  
Réapprendre à vivre

## Scope

Practical information regarding audit:

- Type:
  - ☒ On Site
  - ☐ Remote
- Date: 22 October 2019

Criteria(*)	CONTROL
1. Social purpose	✓
2. Autonomous management	✓
3. Sustainable development	✓
4. Organisation's interest versus general interest	✓
5. Non discrimination	✓
6. Democratic control	✓
7. Solidarity & responsibility	✓
8. Transparency & communication	✓
9. Integrity & moral	✓
<b>General remarks</b> La Poudrière organizes housing, employment and accompaniment. The organisation succeeds in being self-supporting thanks to the efforts of its members, volunteers and employees. Due to community life, information is exchanged through informal contact and communication. Additionally, different structures have been set up to involve people in the decision-making process of the organisation.	

All requested documents were delivered and questions were answered in full. Forum Ethibel declares that, for the year 2018, the **activities of La Poudrière are compliant** with SOLID'R Ethical Charter that is based on the **European criteria of social economy**.

Forum ETHIBEL asbl,

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Social Purpose	<ul style="list-style-type: none"> <li>Return on capital is limited to a dividend of max 6 %.</li> <li>In case of cessation, the net assets are transferred to a social economy company.</li> </ul>
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Solidarity & responsibility	<ul style="list-style-type: none"> <li>Each member is obliged not to put in place any strategy likely to harm the activity of another member. He is obliged to consult with the other members concerned.</li> </ul>
Transparency & communication	<ul style="list-style-type: none"> <li>Presentation of the annual accounts including balance sheets and profit and loss accounts.</li> <li>Transparency concerning the quantity of resources implemented as well as their origin and their assignment.</li> </ul>
Integrity & moral	<ul style="list-style-type: none"> <li>Guard against fraud and malfeasance, and to make sure that the structure is honest.</li> </ul>

## **Notification**

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## Ressourcerie Le Carré

Ressourcerie Le Carré is a second-hand shop and (re) integration enterprise. By offering reusable goods, the organisation wants to protect the environment, create jobs for vulnerable people and offer goods at democratic prices. As a result of collaboration with the SNCB, Ressourcerie opened a bicycle point where bicycles are rented out, repaired and could be parked safely.



## Scope

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Criteria(*)	CONTROL
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3. Sustainable development	✓
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6. Democratic control	✓
7. Solidarity & responsibility	✓
8. Transparency & communication	✓
9. Integrity & moral	✓
<b>General remarks</b> The growth of the organisation is tangible by the increasing number of employees, the growing number of collected goods and the amount of sold goods in the various stores. In 2018, Ressourcerie Le Carré employed 91 people, had 5 second-hand shops and collected 24% more of used goods than in 2017. 2018 was marked by the introduction of a bike fixing workshop for school dropouts. It was also decided to use part of the organisation's profit to pay hospital insurance for the employees.	

All requested documents were delivered and questions were answered in full. Forum Ethibel declares that, for the year 2018, the **activities of Ressourcerie Le Carré are compliant** with SOLID'R Ethical Charter that is based on the **European criteria of social economy**.

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## Le Goéland asbl

Le Goéland shelters and supports people with social problems, especially children, women and single mothers. Its mission is threefold: to accommodate people with social problems; to orientate and to provide assistance; and to develop and manage social economic activities. Currently, these activities contain a second hand store and a sewing workshop.



## Scope

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  - ☒ Remote
- Date: December 2019

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6. Democratic control	✓
7. Solidarity & responsibility	✓
8. Transparency & communication	✓
9. Integrity & moral	✓

## General remarks

The organisation works with people with social, mental and psychological problems and therefore organizes different occasions like **trainings, workshops, ateliers** etc to exchange ideas, challenges and opportunities to empower each other. By providing shelter, a second-hand shop and an atelier, Le Goéland wants to provide broad guidance in different areas. When guidance has been completed and the person has found his way back into society, **follow-up** is still provided.

All requested documents were delivered and questions were answered in full. Forum Ethibel declares that, for the year 2018, the **activities of Le Goéland are compliant** with SOLID'R Ethical Charter that is based on the **European criteria of social economy**.

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Sustainable development	<ul style="list-style-type: none"> <li>No remuneration greater than 5 times the lowest salary of the structure.</li> <li>By allocating of surpluses, priority is given to the reserve, investments for maintenance of the production tool and improvement of working conditions.</li> </ul>
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Non discrimination	<ul style="list-style-type: none"> <li>No restrictions may be applied to the admission of a partner or staff member for political, philosophical or religious reasons.</li> </ul>
Democratic control	<ul style="list-style-type: none"> <li>General assembly decision making process based on "one member = one vote".</li> <li>The workers are represented and invited at the general assembly.</li> <li>Workers have the opportunity to take training in their interest and that of their organisation.</li> <li>A democratic process is existing (information - debate - decision).</li> </ul>
Solidarity & responsibility	<ul style="list-style-type: none"> <li>Each member is obliged not to put in place any strategy likely to harm the activity of another member. He is obliged to consult with the other members concerned.</li> </ul>
Transparency & communication	<ul style="list-style-type: none"> <li>Presentation of the annual accounts including balance sheets and profit and loss accounts.</li> <li>Transparency concerning the quantity of resources implemented as well as their origin and their assignment.</li> </ul>
Integrity & moral	<ul style="list-style-type: none"> <li>Guard against fraud and malfeasance, and to make sure that the structure is honest.</li> </ul>

## Notification

### Societal value

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Based on the audit and the resulting certificate, RESSOURCES determines whether the Solid'R label could be assigned to the concerning organisation (or not).

### Procedure

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## Centre d'entraide de Jette (CEJ asbl)

CEJ aims to enable families facing poverty to live in dignity. By approaching a family in its whole, CEJ believes tangible impact on short, medium and long term can be achieved in the fight against poverty. Through – amongst others - language courses, mediation service and the second-hand shop called ROUF, CEJ encourages people to explore their possibilities and capabilities.

### Scope

Practical information regarding audit:

- Type:
  - ☐ On Site
  - ☒ Remote
- Date: December 2019



Criteria(*)	CONTROL
1. Social purpose	✓
2. Autonomous management	✓
3. Sustainable development	✓
4. Organisation's interest versus general interest	✓
5. Non discrimination	✓
6. Democratic control	✓
7. Solidarity & responsibility	✓
8. Transparency & communication	✓
9. Integrity & moral	✓
<b>General remarks</b> The mission of the second-hand shop is twofold: on one hand, there is an <b>atelier</b> for sale, transformation and sewing, accessible to everyone aiming to promote recycling and reuse. On the other hand, <b>socio-professional integration</b> is organised in partnership with the public centre for social welfare (CPAS) of Jette. In 2018, The Brussels Region and the municipality of Jette introduced a project to make the Essegem neighbourhood more sustainable. The <b>socio-economic aspirations</b> are led by - amongst others- Jette's CPAS and CEJ asbl. Due to infrastructural issues, the project has been delayed.	

All requested documents were delivered and questions were answered in full. Forum Ethibel declares that, for the year 2018, the **activities of Centre d'entraide de Jette are compliant** with SOLID'R Ethical Charter that is based on the **European criteria of social economy**.

Forum ETHIBEL asbl,



(\*) The criteria contain the following **underlying indicators**.

Criteria	Indicators
Social Purpose	<ul style="list-style-type: none"> <li>Return on capital is limited to a dividend of max 6 %.</li> <li>In case of cessation, the net assets are transferred to a social economy company.</li> </ul>
Autonomous management	<ul style="list-style-type: none"> <li>The majority of the shares or votes at the general meeting cannot be held by one or more public or capital-intensive private sector partners.</li> </ul>
Sustainable development	<ul style="list-style-type: none"> <li>No remuneration greater than 5 times the lowest salary of the structure.</li> <li>By allocating of surpluses, priority is given to the reserve, investments for maintenance of the production tool and improvement of working conditions.</li> </ul>
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Democratic control	<ul style="list-style-type: none"> <li>General assembly decision making process based on "one member = one vote".</li> <li>The workers are represented and invited at the general assembly.</li> <li>Workers have the opportunity to take training in their interest and that of their organisation.</li> <li>A democratic process is existing (information - debate - decision).</li> </ul>
Solidarity & responsibility	<ul style="list-style-type: none"> <li>Each member is obliged not to put in place any strategy likely to harm the activity of another member. He is obliged to consult with the other members concerned.</li> </ul>
Transparency & communication	<ul style="list-style-type: none"> <li>Presentation of the annual accounts including balance sheets and profit and loss accounts.</li> <li>Transparency concerning the quantity of resources implemented as well as their origin and their assignment.</li> </ul>
Integrity & moral	<ul style="list-style-type: none"> <li>Guard against fraud and malfeasance, and to make sure that the structure is honest.</li> </ul>

### **Notification** **Societal value**

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## Les Petits Riens - Spullenhulp

Les Petits Riens fights poverty and social exclusion by accompanying homeless people as well as other disadvantaged people, in order to get enforce societal integration. The organisation believes that accommodation and work are the two cornerstones to tackle these challenges structurally and efficiently.



## Scope

Practical information regarding audit:

- Type:
  - ☐ On Site
  - ☒ Remote
- Date: December 2019

Criteria(*)	CONTROL
1. Social purpose	✓
2. Autonomous management	✓
3. Sustainable development	✓
4. Organisation's interest versus general interest	✓
5. Non discrimination	✓
6. Democratic control	✓
7. Solidarity & responsibility	✓
8. Transparency & communication	✓
9. Integrity & moral	✓

**General remarks**  
In 2018, Les Petits Riens had 841 containers and 27 second-hand shops in Belgium. By providing **socio-professional guidance**, skills are taught with the aim to return to the regular labour market. To optimize the activities to realize this mission, various **partnerships** are established with - amongst others - social employment agencies, companies and other social economies. Before, people were coached according to their status (art.60, GESCO, interns, volunteers etc). Since the **reorganisation** in 2018, people are coached according the business industry or discipline they fit in the most.

All requested documents were delivered and questions were answered in full. Forum Ethibel declares that, for the year 2018, the **activities of Les Petits Riens - Spullenhulp are compliant** with SOLID'R Ethical Charter that is based on the **European criteria of social economy**.

Forum ETHIBEL asbl,

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Criteria	Indicators
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Solidarity & responsibility	<ul style="list-style-type: none"> <li>Each member is obliged not to put in place any strategy likely to harm the activity of another member. He is obliged to consult with the other members concerned.</li> </ul>
Transparency & communication	<ul style="list-style-type: none"> <li>Presentation of the annual accounts including balance sheets and profit and loss accounts.</li> <li>Transparency concerning the quantity of resources implemented as well as their origin and their assignment.</li> </ul>
Integrity & moral	<ul style="list-style-type: none"> <li>Guard against fraud and malfeasance, and to make sure that the structure is honest.</li> </ul>

## Notification

### Societal value

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## Oxfam Magasins du Monde - Wereldwinkels

Oxfam Magasins du Monde aims to create and increase awareness regarding fair global trade. The organisation is committed to eradicating unfair trade by encouraging consumers to choose fair products and by offering consumers a fair alternative. The products are purchased for fair prices and intervention of intermediaries is minimised. The organisation uses a network of volunteers.



## Scope

Practical information regarding audit:

- Type:
  - ☐ On Site
  - ☒ Remote
- Date: December 2019

Criteria(*)	CONTROL
1. Social purpose	✓
2. Autonomous management	✓
3. Sustainable development	✓
4. Organisation's interest versus general interest	✓
5. Non discrimination	✓
6. Democratic control	✓
7. Solidarity & responsibility	✓
8. Transparency & communication	✓
9. Integrity & moral	✓
<b>General remarks</b> A lot of attention is paid to organizing and offering <b>training courses</b> . This strengthens employees and volunteers to promote and to realize the principles of the organisation. In 2018, a <b>new strategic plan</b> was introduced that will be unfold by 2020. This should be an answer to the changed context that Oxfam MDM has to operate in. This plan was set up thanks to input of all the employees and volunteers of the organisation.	

All requested documents were delivered and questions were answered in full. Forum Ethibel declares that, for the year 2018, the **activities of Oxfam Magasins du Monde - Wereldwinkels** are **compliant** with SOLID'R Ethical Charter that is based on the **European criteria of social economy**.

Forum ETHIBEL asbl,

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Criteria	Indicators
Social Purpose	<ul style="list-style-type: none"> <li>Return on capital is limited to a dividend of max 6 %.</li> <li>In case of cessation, the net assets are transferred to a social economy company.</li> </ul>
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Solidarity & responsibility	<ul style="list-style-type: none"> <li>Each member is obliged not to put in place any strategy likely to harm the activity of another member. He is obliged to consult with the other members concerned.</li> </ul>
Transparency & communication	<ul style="list-style-type: none"> <li>Presentation of the annual accounts including balance sheets and profit and loss accounts.</li> <li>Transparency concerning the quantity of resources implemented as well as their origin and their assignment.</li> </ul>
Integrity & moral	<ul style="list-style-type: none"> <li>Guard against fraud and malfeasance, and to make sure that the structure is honest.</li> </ul>

## Notification

### Societal value

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## Oxfam Solidarité - Solidariteit

The goal of the organisation is to eliminate poverty by tackling its causes and consequences -amongst others migration, climate, land grabbing and gender inequality -. Using income generated from second-hand stores and funds, Oxfam-Solidarité provides support in the South. This might be support in case of emergency relief, long term local partnership and influencing policy.



## Scope

Practical information regarding audit:

- Type:
  - ☐ On Site
  - ☒ Remote
- Date: December 2019

Criteria(*)	CONTROL
1. Social purpose	✓
2. Autonomous management	✓
3. Sustainable development	✓
4. Organisation's interest versus general interest	✓
5. Non discrimination	✓
6. Democratic control	✓
7. Solidarity & responsibility	✓
8. Transparency & communication	✓
9. Integrity & moral	✓
<b>General remarks</b> The Oxfam second hand shops support circular and social economy: The shops offer <b>employment</b> to people who get fewer opportunities in the regular market and <b>reusable items</b> are offered at a democratic price. Revenues of the shops are designated to Oxfam-projects. In 2018, the composition of the governing bodies has changed to pursue <b>gender equality</b> . An <b>action plan</b> was also developed based on the responses of the satisfaction survey conducted in 2017.	

All requested documents were delivered and questions were answered in full. Forum Ethibel declares that, for the year 2018, the **activities of Oxfam Solidarité - Solidariteit are compliant** with SOLID'R Ethical Charter that is based on the **European criteria of social economy**.

Forum ETHIBEL asbl,

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Solidarity & responsibility	<ul style="list-style-type: none"> <li>Each member is obliged not to put in place any strategy likely to harm the activity of another member. He is obliged to consult with the other members concerned.</li> </ul>
Transparency & communication	<ul style="list-style-type: none"> <li>Presentation of the annual accounts including balance sheets and profit and loss accounts.</li> <li>Transparency concerning the quantity of resources implemented as well as their origin and their assignment.</li> </ul>
Integrity & moral	<ul style="list-style-type: none"> <li>Guard against fraud and malfeasance, and to make sure that the structure is honest.</li> </ul>

### **Notification** **Societal value**

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## Rezippons La Terre

Rezippons La Terre strives for local solidarity and environmental protection. The organisation's goal is to contribute to sustainable development and to encourage a thriving North-South interaction. The organisation appeals to its volunteer network and employs vulnerable people.



## Scope

Practical information regarding audit:

- Type:
  - ☐ On Site
  - ☒ Remote
- Date: December 2019

Criteria(*)	CONTROL
1. Social purpose	✓
2. Autonomous management	✓
3. Sustainable development	✓
4. Organisation's interest versus general interest	✓
5. Non discrimination	✓
6. Democratic control	✓
7. Solidarity & responsibility	✓
8. Transparency & communication	✓
9. Integrity & moral	✓
<b>General remarks</b> 2018 was characterized by different activities and events aiming to empower and increase solidarity towards people and the environment. Reducing waste and encouraging reuse is their core business, that is why in 2018 the project 'Rezip'Express' – repair and retouch services - has been introduced.  The organisation mainly relies on volunteers and has a strong embedding with the local community through collaboration with different organisations.	

All requested documents were delivered and questions were answered in full. Forum Ethibel declares that, for the year 2018, the **activities of Rezippons La Terre are compliant** with SOLID'R Ethical Charter that is based on the **European criteria of social economy**.

Forum ETHIBEL asbl,

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Criteria	Indicators
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## **Notification**

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# CERTIFICATE 2019

## Objective

**Forum Ethibel** is a Belgian not-for-profit organisation and recognised as an expert in **rating, independent control** and **certification** of products that meet ethical, societal, ecological and good governance standards. This audit and certification is carried out on behalf of Ressources.

**RESSOURCES** is the federation of social economy enterprises active in **waste reduction** through the **recovery, reuse and valorisation** of resources in a **circular economy**.

The Solid'R label is an ethical label for companies within the **social economy sector** active in the recycling, collection and sale of **second hand textiles and goods**. The label was created to differentiate from private players in the reuse and recycling market. RESSOURCES launched the Solid'R label for organisations that voluntarily respect certain ethical and solidarity principles and are audited annually. In 2018, Solid'R has been launched on **European level** in order to promote these solidarity principles and to apply the social economic criteria.

## Salvatoriaanse Ontwikkelingshulp

Through the sale of collected clothing to specialised sorting companies, Salvatoriaanse Ontwikkelingshulp aims to support projects in the South in order to structurally improve lives and perspectives. The organisation targets illiterate people, poor people, children and youngsters, victims of humanitarian disasters and women.



## Scope

Practical information regarding audit:

- Type:
  - ☒ On Site
  - ☐ Remote
- Date: 22 October 2019

Criteria(*)	CONTROL
1. Social purpose	✓
2. Autonomous management	✓
3. Sustainable development	✓
4. Organisation's interest versus general interest	✓
5. Non discrimination	✓
6. Democratic control	✓
7. Solidarity & responsibility	✓
8. Transparency & communication	✓
9. Integrity & moral	✓

### General remarks

Attention is paid to **communication** with stakeholders. SOH sets up an **exhibition** that shows how and where the resources of the organisation (generated by clothing collection) are used. There is an open, **informal atmosphere** and there is **little staff turnover** within the organisation. The organisation faces a **high rate of absenteeism** mainly due to the heavy physical work that the employees perform. This is compensated by part time positions and days off granted due to a reduction in working hours (ADV/RTT).

All requested documents were delivered and questions were answered in full. Forum Ethibel declares that, for the year 2018, the **activities of Salvatoriaanse Ontwikkelingshulp are compliant** with SOLID'R Ethical Charter that is based on the **European criteria of social economy**.

Forum ETHIBEL asbl,



(\*) The criteria contain the following **underlying indicators**.

Criteria	Indicators
Social Purpose	<ul style="list-style-type: none"> <li>Return on capital is limited to a dividend of max 6 %.</li> <li>In case of cessation, the net assets are transferred to a social economy company.</li> </ul>
Autonomous management	<ul style="list-style-type: none"> <li>The majority of the shares or votes at the general meeting cannot be held by one or more public or capital-intensive private sector partners.</li> </ul>
Sustainable development	<ul style="list-style-type: none"> <li>No remuneration greater than 5 times the lowest salary of the structure.</li> <li>By allocating of surpluses, priority is given to the reserve, investments for maintenance of the production tool and improvement of working conditions.</li> </ul>
Own interest versus general interest	<ul style="list-style-type: none"> <li>Respect for social, tax and environmental legislation.</li> </ul>
Non discrimination	<ul style="list-style-type: none"> <li>No restrictions may be applied to the admission of a partner or staff member for political, philosophical or religious reasons.</li> </ul>
Democratic control	<ul style="list-style-type: none"> <li>General assembly decision making process based on "one member = one vote".</li> <li>The workers are represented and invited at the general assembly.</li> <li>Workers have the opportunity to take training in their interest and that of their organisation.</li> <li>A democratic process is existing (information - debate - decision).</li> </ul>
Solidarity & responsibility	<ul style="list-style-type: none"> <li>Each member is obliged not to put in place any strategy likely to harm the activity of another member. He is obliged to consult with the other members concerned.</li> </ul>
Transparency & communication	<ul style="list-style-type: none"> <li>Presentation of the annual accounts including balance sheets and profit and loss accounts.</li> <li>Transparency concerning the quantity of resources implemented as well as their origin and their assignment.</li> </ul>
Integrity & moral	<ul style="list-style-type: none"> <li>Guard against fraud and malfeasance, and to make sure that the structure is honest.</li> </ul>

## Notification

### Societal value

The principles and criteria queried and checked during the audit are set out by RESSOURCES. The importance of this audit is to make the public aware of the ethical, social and ecological principles that the organisation in question strives entirely voluntarily.

Based on the audit and the resulting certificate, RESSOURCES determines whether the Solid'R label could be assigned to the concerning organisation (or not).

### Procedure

Organisations that want to receive the Solid'R label for the **first time** are subject to an on-site audit. In the following years, a **remote audit** is carried out.

For 'old' member organisations, an on-site audit will be organised **every three years**. For the smallest organisations this is replaced by a skype call. This is important to discuss whether new developments or changes have taken place in terms of vision, strategy or long-term objectives.

By alternating on site audits and remote audits, a balance is respected between maintaining **in-depth views** about the organisations and pursuing **cost-efficiency**.

**Forum ETHIBEL**

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The Solid'R label is an ethical label for companies within the **social economy sector** active in the recycling, collection and sale of **second hand textiles and goods**. The label was created to differentiate from private players in the reuse and recycling market. RESSOURCES launched the Solid'R label for organisations that voluntarily respect certain ethical and solidarity principles and are audited annually. In 2018, Solid'R has been launched on **European level** in order to promote these solidarity principles and to apply the social economic criteria.

## Terre

Terre wants to offer opportunities so that everyone can find their place in society. This can be achieved through social economy, local and global solidarity and through the preservation of the environment. The organisation focuses on introducing vulnerable people into the labour market; especially in the field of collecting, recycling and reusing second-hand goods.



## Scope

Practical information regarding audit:

- Type:
  - ☒ On Site
  - ☐ Remote
- Date: 21 October 2019

Criteria(*)	CONTROL
1. Social purpose	✓
2. Autonomous management	✓
3. Sustainable development	✓
4. Organisation's interest versus general interest	✓
5. Non discrimination	✓
6. Democratic control	✓
7. Solidarity & responsibility	✓
8. Transparency & communication	✓
9. Integrity & moral	✓
<b>General remarks</b> Terre emphasises the importance of trainings which benefits the <b>wellbeing and development</b> of individual employees. Internal communication and democratic decision-making receive a lot of attention within the organisation: all the employees are encouraged to express their vision, concerns and ambitions. Terre emphasises the importance of <b>public discussions</b> which should make <b>anonymous reporting redundant</b> . Profits from the organisation are <b>shared among employees</b> . The position of administrators is voluntarily and unpaid.	

All requested documents were delivered and questions were answered in full. Forum Ethibel declares that, for the year 2018, the **activities of Terre are compliant** with SOLID'R Ethical Charter that is based on the **European criteria of social economy**.

Forum ETHIBEL asbl,

(\*) The criteria contain the following **underlying indicators**.

Criteria	Indicators
Social Purpose	<ul style="list-style-type: none"> <li>Return on capital is limited to a dividend of max 6 %.</li> <li>In case of cessation, the net assets are transferred to a social economy company.</li> </ul>
Autonomous management	<ul style="list-style-type: none"> <li>The majority of the shares or votes at the general meeting cannot be held by one or more public or capital-intensive private sector partners.</li> </ul>
Sustainable development	<ul style="list-style-type: none"> <li>No remuneration greater than 5 times the lowest salary of the structure.</li> <li>By allocating of surpluses, priority is given to the reserve, investments for maintenance of the production tool and improvement of working conditions.</li> </ul>
Own interest versus general interest	<ul style="list-style-type: none"> <li>Respect for social, tax and environmental legislation.</li> </ul>
Non discrimination	<ul style="list-style-type: none"> <li>No restrictions may be applied to the admission of a partner or staff member for political, philosophical or religious reasons.</li> </ul>
Democratic control	<ul style="list-style-type: none"> <li>General assembly decision making process based on "one member = one vote".</li> <li>The workers are represented and invited at the general assembly.</li> <li>Workers have the opportunity to take training in their interest and that of their organisation.</li> <li>A democratic process is existing (information - debate - decision).</li> </ul>
Solidarity & responsibility	<ul style="list-style-type: none"> <li>Each member is obliged not to put in place any strategy likely to harm the activity of another member. He is obliged to consult with the other members concerned.</li> </ul>
Transparency & communication	<ul style="list-style-type: none"> <li>Presentation of the annual accounts including balance sheets and profit and loss accounts.</li> <li>Transparency concerning the quantity of resources implemented as well as their origin and their assignment.</li> </ul>
Integrity & moral	<ul style="list-style-type: none"> <li>Guard against fraud and malfeasance, and to make sure that the structure is honest.</li> </ul>

### **Notification** **Societal value**

The principles and criteria queried and checked during the audit are set out by RESSOURCES. The importance of this audit is to make the public aware of the ethical, social and ecological principles that the organisation in question strives entirely voluntarily.

Based on the audit and the resulting certificate, RESSOURCES determines whether the Solid'R label could be assigned to the concerning organisation (or not).

### **Procedure**

Organisations that want to receive the Solid'R label for the **first time** are subject to an on-site audit. In the following years, a **remote audit** is carried out.

For 'old' member organisations, an on-site audit will be organised **every three years**. For the smallest organisations this is replaced by a skype call. This is important to discuss whether new developments or changes have taken place in terms of vision, strategy or long-term objectives.

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## Wereld Missie Hulp (WMH)

WMH helps disadvantaged people around the world. The organisation has a network of containers in Flanders and Brussels to collect second hand clothes and shoes. Part of the profit of the collection is assigned to humanitarian and development projects. Yearly, WMH supports over 200 projects with priority given to poverty reduction, health care, education, gender equality, sanitation and innovation.



## Scope

Practical information regarding audit:

- Type:
  - ☒ On Site
  - ☐ Remote

Date: 23 October 2019

Criteria(*)	CONTROL
1. Social purpose	✓
2. Autonomous management	✓
3. Sustainable development	✓
4. Organisation's interest versus general interest	✓
5. Non discrimination	✓
6. Democratic control	✓
7. Solidarity & responsibility	✓
8. Transparency & communication	✓
9. Integrity & moral	✓
<b>General remarks</b> Employees indicate which <b>training</b> courses they wish to follow. WHM is a small organisation and consequently, there is a lot of <b>informal exchange</b> between employees and the managers. Given the challenges WHM (and other players in the sector) faces, the organisation is undergoing a <b>restructuring</b> . It is important to keep full transparency regarding the company cars that are assigned to certain positions.	

All requested documents were delivered and questions were answered in full. Forum Ethibel declares that, for the year 2018, **the activities of Wereld Missie Hulp are compliant** with SOLID'R Ethical Charter that is based on the **European criteria of social economy**.

Forum ETHIBEL asbl,

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